

PAYMENT OPTIONS:

We offer several methods of payment for your convenience.

Drop Boxes— 1 box at City Hall and 1 box at Fort Stewart in front of the post office.

NO CASH PLEASE!

City Hall - You may pay your bill at City Hall Monday through Friday, between the hours of 8:00am - 5:00pm.

Include bill stub with check to ensure proper credit.

Electronic Draft-With permission from your bank, your bill can be paid by drafting your account on the 10th of each month.

**Pay online now at
www.cityofhinesville.org**

Additional Fees:

Please note these fees may be applied to your account without prior written agreement.

- 1. NSF:** A \$25.00 fee will be added to the account for returned checks including returned drafts. After two returned checks, the account will then be cash only.
- 2. REREAD:** If a "Reread" is requested on the meter after billing, a \$10.00 fee will be applied to your account.
- 3.** At any given time, if you have transferred services from one premise to another and we discover a balance due, the balance may be transferred to the active account and accrue penalty charges.
- 4. TAMPER:** In the event a meter has been disconnected by the city for non-payment of services, and the city discovers the meter has been turned back on illegally, a \$50.00 tamper charge will be added to your account.
- 5. Delinquencies are subject to collection plus fees.**

Payments can be mailed to:
**City of
Hinesville
Water
Department**

**115 E. M.L. King Jr. Dr
Hinesville, GA 31313**

Tel 912.876.3564

Fax 912.369.2658

NOTE:

Individual must be 18 years or older to initiate service

**Welcome to the City
of Hinesville**



**City Manager: Kenneth Howard
Asst. City Mgr.: Ryan Arnold
City Clerk: Lia Jones**

A \$15.00 New Account Fee will appear on your first bill as a Balance Forward 'BF' charge.

Billing: You should receive the first bill on or about the first part of _____. And future bills the first of each month. Bills are due and payable when you receive them and PAST DUE after **5:00pm on the 15th of the month**. After the 15th, a 10% penalty is assessed on the total balance due.

Military Waiver of Deposit: A Military Waiver of Deposit means that you agree to pay your bill in full each month prior to the 15th. If at any time you fail to keep your bill current, you can be required to pay a \$100.00 deposit.

Deposit: A \$100.00 deposit is required on all water accounts.

Delinquent Accounts: Accounts delinquent for two consecutive months or have a balance of more than \$75.00, water service will be terminated without further notice. If services have been terminated 2 or more times in last twelve months, service may be terminated immediately. ***Water shall remain off until a \$35.00 reconnection fee is paid and the delinquency is satisfied in full.*** The account will continue to bill monthly until the customer is present to sign for services to be disconnected

Note: A Returned Check may result in immediate disconnection of water service.

*****Garbage will only be picked up in City of Hinesville Containers.**

Disposal of solid waste is as follows:

1. Dry trash collection will be provided the same day as household garbage collection.
2. Cardboard boxes must be flattened, stacked separately and free of any other material.
3. Debris from building construction must be disposed of by the owner or the building contractor.
4. Leaves should be piled neatly near the street and free of any other material or debris.
5. Yard trash such as tree and shrubbery trimmings should be placed in neat piles near the street and free of any other material or debris. No tree trunks, branches, limbs or other items larger than five inches in diameter, longer than five feet long or heavier than fifty pounds will be collected by the city.
6. Debris resulting from work performed by landscape or tree removal contractors must be disposed of by the contractor or property owner.
7. Appliances, furniture, bicycles, plastic swimming pools, etc. will be collected on your collection day.

Pay your water bill online now at:

www.hinesvillepayments.com

or by phone at 1-844-229-2184

email:billserv@cityofhinesville.org

(Visa, MasterCard, Discover)

The City of Hinesville Water Department services include Water, Sewer, and Garbage (pick up and disposal).

Water: Is a metered service, read and billed each month. Minimum rates (up to 3000 gallons of water):

Inside the city limits: **\$ 14.40**
Outside city limits: **\$ 21.60**

Sewage: Is based on the water consumption. Minimum rates (up to 5000 gallons of water):

Inside the city limits: **\$ 14.40**
Outside the city limits: **\$21.60**

Garbage: This charge is also included on your bill. You will receive two types of pickup and disposal.

Household- Green container. Simply what you put in your garbage cans at home.

Dry Trash - Moving boxes - which must be broken down. Leaves, limbs, etc., MUST be placed beside the curb. The fee for the **disposal** of the garbage is defined as the "disposal" charge on the bill. The charge for the service is based on the number of carts at your location and the number of days per week it is picked up.

Pick Up begins at 6am.

Trash Pick up day will be _____

Account # _____

***Lease is required for all new water connections and transfers**